

# **Privacy & Cookies Policy**

This statement discloses the privacy policy for www.Volleyballireland.com, the official website of Volleyball Ireland, the national governing body for the sport of Volleyball in Ireland.

You do not need to give us any information about yourself to view the Volleyball Ireland website. You can visit and view this site and all the latest news and results without telling us who you are or revealing any information about yourself. However, on occasions Volleyball Ireland needs to monitor website usage to help its development and our services.

Volleyball Ireland is committed to protecting your privacy and ensuring a secure online experience.

Our website uses cookies. View our cookies policy in page 2.

#### Collection of Personal Data

Volleyball Ireland offers certain functions and services which, if you choose to use them, will require information from yourself in order for this to work, including the option to contact you and to subscribe to receive a newsletter by email. You may need to provide some information about yourself to access these services such as your name, email address and mobile telephone number.

### Use of Personal Data

We use personal information for these purposes:

- Responding to questions, feedback and requests for information or support
- To provide you with information or services that you request from us or to provide you with information about other services we offer that are like those that you have already purchased or enquired about.
- Monitor customer traffic patterns and site usage to help us to develop the website and our services.
- To help us create and deliver content most relevant to you
- To maintain a record of your relationship with Volleyball Ireland and your participation in any event, competition, training, course or otherwise with or on behalf of Volleyball Ireland.
- Registering for a Volleyball Ireland course, workshop or module

If you register for a Volleyball Ireland course, workshop or module we will use your details to provide and administer the course, any relevant assessments and to confirm results and or issue certificates.

- Images or video taken at events, competitions or training may be used for Volleyball Ireland marketing purposes, including social media posts.
- We employ other companies and individuals to perform functions on our behalf such as credit card payments and designing and operating our website. Such companies and individuals have access to your personal information for carrying out this work only. These enterprises will not use your data for any other purpose.

# **Business Relationships**

Our website contains links to other third-party websites and we also participate on social media websites including, but not limited to Facebook, Twitter, YouTube, Instagram, & LinkedIn. We may share content from websites such as these on the Volleyball Ireland site however, we do not control the privacy practices of such websites. For further information, you should refer to the relevant third-party website's privacy policy. Volleyball Ireland is not responsible for the privacy practices or the content of external websites.

# Subscribing to Receive Our News by Email

If you subscribe to receive a Volleyball Ireland newsletter, we will use your email to send you the requested publication(s). We use MailChimp, a US-hosted third-party provider to send out and monitor our communications who is certified as adhering to the EU-US Privacy Shield. For more information, please see MailChimps Privacy Policy. If you no longer wish to receive these emails, you can unsubscribe by following the instructions in the relevant communication.

## Other Lawful Reasons for Using Information About You

We will not share any information you have provided without your consent unless there is a legal or other legitimate reason to do so or it is necessary to provide the service you have requested.

We may need to process information about you to comply with applicable laws and protect our legitimate interests and legal rights, including, but not limited to, use in connection with legal claims, compliance, regulatory, investigative purposes (including disclosure of such information in connection with legal process or litigation).



# Your Rights Regarding the Data We Hold

You have the right to obtain a copy of the personal data we hold about you. You also have the right to correct any inaccuracies in such data. If you wish to avail of any of these rights, please contact us on 35316707165 or at Volleyball Ireland, 1st Floor, Thomas Street, Dublin 8, Ireland. Your request will be dealt with as soon as possible and will not take more than 30 days to process.

# **Cookie Policy**

## What Is A Cookie?

Cookies are small text files that are stored on your PC, phone or other web enabled device when you visit the Volleyball Ireland website. They are not harmful and do not contain any personal or confidential information such as your home address, date of birth or credit card details.

#### How Are Cookies Used?

Cookies are needed to help provide you with a quick, responsive and personalised web experience. Cookies allow the website to remember actions that you have performed on the site, your preferences and the pages you have visited. They also tell the site that you have returned. Some aspects of the website cannot function effectively without using cookies.

### How Does VolleyballIreland.com Use cookies?

Analytical cookies are used to recognise and count the number of visitors to the site, track the areas you visit as well as time spent browsing. This information allows us to get to know how you use our website, which in turn can help us to improve the way the website works, making it more user-friendly, which should enable you to find what you are looking for need more easily. They are used to measure the effectiveness of our promotions and understand what you like. We also use this information to help improve our website, make the content more relevant and improve the user experience.

**Functional cookies** allow us to identify that you are moving from one page to another page and keep you logged as you browse the site and ensure content is loaded at the fastest possible speed. They also enable us to provide additional functionalities to the website that, whilst not essential; enable additional features that should improve your browsing experience.

Third party cookies are cookies set by another organisation's website. Some pages on the Volleyball Ireland website contain content embedded from some third-party organisations e.g. Google. We also provide you with the opportunity to share information with others using social networks such as Facebook and Twitter. Volleyball Ireland does not control these external cookies and would advise you to check the relevant third-party websites for more information about their use of cookies.

Google Analytics. Volleyball Ireland uses Google Analytics, a web analytics service provided by Google. Google Analytics collects first party cookies, which are text files placed on your computer to collect standard internet log information and visitor behaviour. This information is sent to Google and is used to evaluate how our website is being used. This enables Volleyball Ireland to compile statistical reports. Google Analytics doesn't identify who you are, but it does track your movements on our websites. A full list of cookies used by Google Analytics and explanations on how these work, are available on the Google code website.

## Turning Off/Deleting Cookies

Information on deleting or controlling cookies is available at <a href="www.allaboutcookies.org">www.allaboutcookies.org</a> However please note that if you do this you may not be able to use the full functionality of this website. Your browser software should however enable you to block cookies if you wish to, please refer to the instructions for your file management software to locate the file or directory that stores cookies.

## Consent

By using the Volleyball Ireland website, you consent to collection and use of any information you provide to us for the purposes described above. If we amend our privacy policy, any changes will be published on this website. If at any time you wish to update the information which we hold about you, or if you wish to stop receiving information from Volleyball Ireland, please contact us.

## Changes to these policies

We keep our privacy notices under regular review. This privacy notice was last updated on 21/05/2018.